

The stuff students want to know...

1. Why do I need this?

LiveText assists your institution in collecting and aggregating data on student learning for evaluation of program offerings. This data helps the institution make decisions that will improve the academic programming offered to you and reflects the institution's commitment to scholarship, professionalism, diversity, collaboration, and the effective use of technology.

2. What do I get out of using LiveText?

You will experience many benefits when you use LiveText. Be able to:

- Create multiple, customizable e-Portfolios in which you can document classroom, field, service, internship, or clinical experiences, demonstrate skill growth over time, and include all kinds of file types including video.
- Publish and share your e-Portfolios. Gain a competitive advantage over other job seekers when you share your portfolio with potential employers to show them your best work samples.
- Store all academic files in LiveText with unlimited file storage...just access your file manager and upload. This reduces time spent compiling hard copy portfolios and the cost of thumb drives.
- Access your work 24/7, 365 days a year from school, work, or home simply using the Internet.
- Interact with professors, receive feedback, and monitor your growth and attainment of the knowledge, skills and behaviors needed to excel in your career.
- Develop and enhance your technology skills.



Your partner for continuous improvement.

3. I submit assignments in our Learning Management System already. Why do I have to submit them in LiveText?

You will continue to submit most of your assignments through the learning management system. However, certain key assignments are being evaluated in LiveText to help inform program-level improvement.

When you use LiveText to submit your assignments, your instructors then evaluate them in LiveText too – but not just with a letter grade. In addition to a grade, you will receive feedback on your work with inline comments and notes from your instructors about what they liked, what was good, and where you may need improvement. You'll receive an overall assessment of the work you submit in LiveText with opportunities to resubmit work to show you can improve based on instructors' evaluations. Plus, when you submit an assignment in LiveText, it is automatically captured in your file manager so that you can use it later on when you're building your portfolio.

4. What if I need help with LiveText?

You're encouraged to check with your school for any student support options. In addition, LiveText provides student help and support too. When you're in your membership account, there's a Help link in the upper right corner. When you click that link, you will find a Student FAQ and tutorial section that gives you step-by-step instructions on some of the most common functions in LiveText. Plus, within your account, LiveText's support email address, support@livetext.com, is listed on every web page. If you click on it, you can send questions to LiveText Technical Support.

LiveText also has a call center open six days a week, 866-LiveText, where you can talk to a live person about any LiveText-related question.